

LEVEL 2 (INTERMEDIATE) INTRODUCTORY CERTIFICATE IN MANAGEMENT (FOOD AND DRINK)

To achieve this certificate, candidates will need to complete 1 mandatory unit and 1 optional unit from lists below.

Mandatory units

- Unit 1 Leading and motivating a team (K/103/5366)
- Unit 2 Communicating with staff (M/103/5367)
- Unit 3 Organisation and management (T/103/5368)

Optional units

- Unit 4 Introduction to regulation (A/103/5369)
- Unit 5 Meeting and managing colleagues (M103/5370)
- Unit 6 Managing people problems (T/103/5371)
- Unit 7 Recruiting and training staff (A/103/5372)
- Unit 8 Internal and external communication (F/103/5373)
- Unit 9 The business environment (J/103/5374)
- Unit 10 Understanding production and quality process (L/103/5375)

Each unit has 10 notional learning hours.

Assessment for each of the above units is 20 short answer questions.

The above units are mandatory units within the Intermediate Certificate in Management (Food and Drink) award.