



**NVQ**

**Local Environmental  
Services**

**Level 2**  
500/6348/0

# Who are FDQ?

---

FDQ is an awarding organisation with over 50 years experience in the field of training and qualifications. We award qualifications in a number of sectors, including the food, meat and poultry industries, as well as offering supplementary qualifications in Cleaning and Support Services, Packaging Operators, Local Environmental Services and Facilities Management across many different industry sectors.



## NVQs

---

NVQs are based on national occupational standards. These standards describe what competent people in a particular occupation are expected to be able to do. The assessment of the NVQs is designed to cause minimal disruption to the business operation and, within reason, does not have to be completed in a specified amount of time, so can therefore be fitted around the individual and business needs. There are no age limits and no special entry requirements, making them accessible to all.

NVQs provide employers with an open and rigorous training structure as well as a transparent basis for judging the suitability of candidates for employment and promotion.

A Level 2 NVQ is generally aimed at operative or craft personnel who typically report to, and are supervised by, chargehands, foreman, team leaders or supervisors.

## Level 2 NVQ in Local Environmental Services

---

The Local Environmental Services NVQ has been written for learners working within the industry in such roles as Agricultural/Horticultural Technician, Caretaker/Maintenance Person, Carpet/Upholstery Cleaner, Gardener, Grounds Person, and Street Cleaner.

Designed to be flexible, covering a broad range of situations and taking into account the multiskilling needs of those learners working in these areas.

### Assessment of NVQs

Learners are assessed in the work place, carrying out their normal daily tasks, to demonstrate their competence in the workplace. A portfolio of evidence is collected to show competence achieved against the units of the NVQ, which are signed off by the assessor. The assessor will also assess the learner's knowledge and understanding through questions asked relating to the units.

### How much does an NVQ cost?

The main cost of providing an NVQ is the time spent by the assessor and internal verifier carrying out the assessment process.

We can put you in contact with a suitable training provider or college who can offer these assessment and verification services for your company, where they will be able to provide funding to off set the cost of delivering the NVQ.

# Qualification Structure

---

Learners must complete the two units from Group 1A (Mandatory Units), and one unit from Group 1B (Mandatory Optional Units), plus three optional units – at least one from Group A and one from Group B. Total six units.

Further information and details of the units and other qualifications can be found on our website: [www.fdq.org.uk](http://www.fdq.org.uk).

## Group 1A – Mandatory Core Units

---

C2 01	Y/104/0305	Make sure your own actions reduce risks to health and safety
C2 02	J/104/0901	Communicate effectively with customers and others

## Group 1B – Mandatory Optional Units

---

C2 03	L/104/0902	Work as a team and develop yourself
C2 04	R/104/0903	Work individually and develop yourself

## Group A – Option Block A

---

C2 05	Y/104/0904	Clean and maintain internal surfaces and areas
C2 06	D/104/0905	Clean and maintain external surfaces and areas
C2 07	H/104/0906	Deal with routine waste
C2 08	K/104/0907	Clean washrooms and replenish supplies
C2 09	M/104/0908	Clean high risk areas
C2 10	T/104/0909	Clean confined spaces
C2 16	J/104/0915	Deal with non-routine waste
C2 17	L/104/0916	Carry out maintenance and minor repairs
C2 18	R/104/0917	Perform street cleansing manually
C2 19	Y/104/0918	Perform street cleansing by machine
C2 20	J/104/1241	Work safely at heights

## Group B – Option Block B

---

04	F/104/1240	Develop positive relationships with customers
05	L/104/1239	Control pests
CU11	M/101/4891	Prepare and Operate a Tractor with Attachments
CU19	T/101/4892	Construct and Maintain Boundaries and Paths
CU20	A/101/4893	Maintain and Repair Structures and Surfaces
CU21	F/101/4894	Construct New Structures and Surfaces
CU75	D/101/4899	Transplant Large Root-Balled Trees
CU76	J/101/4900	Maintain Plants Outdoors
CU81	Y/101/4903	Prepare and Apply Pesticides
CU85	D/101/4904	Design Landscape Areas and Specify Materials and Components
L1	F/101/4863	Prepare Sites for Landscaping
L2	J/101/4864	Establish Plants Outdoors
L3	L/101/4865	Maintain General Amenity Turf
L4	R/101/4866	Establish and Develop Decorative Amenity Areas
L5	Y/101/4867	Maintain the Health of Sports Turf
L6	D/101/4868	Present, Maintain and Repair Sports Turf Surfaces for Play
L11	K/101/4873	Maintain the Condition of Plants and Other Resources During Transportation
L15	F/101/4877	Install and Maintain Drainage Systems
L18	F/101/4880	Maintain and Develop Decorative Horticultural Displays
L19	J/101/4881	Create Grassed and Planted Areas
L20	L/101/4882	Manage sports turf areas
L22	Y/101/4884	Manage Planted Areas for their Amenity Value
L23	D/101/4885	Prepare Sites for Landscape Construction and Installation
L24	H/101/4886	Construct Hard Landscape Components
L25	K/101/4887	Restore Landscape Areas and Components
L27	T/101/4889	Use and Maintain Equipment and Machines

# Progression

---

Learners can progress onto the NVQ Level 2 in Cleaning and Support Services or onto a higher level which is the NVQ Level 3 in Facilities Management.

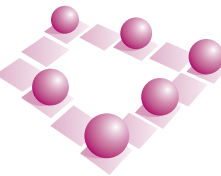
# How to Deliver the NVQs

---

There are two options when considering delivering the NVQ in Local Environmental Services:

- 1 **Work with another approved centre**
- 2 **Apply to become an approved centre**

If you would like further information, FDQ can offer a free advice visit where these options can be discussed and where we can help you find a provider or assist you with becoming an approved centre.



# FDQ

PO Box 141  
Winterhill House  
Snowdon Drive  
Milton Keynes  
MK6 1YY

Tel: 01908 231062  
Fax: 01908 231063  
Email: [info@fdq.org.uk](mailto:info@fdq.org.uk)  
Website: [www.fdq.org.uk](http://www.fdq.org.uk)

# Find out more

---

Contact FDQ to arrange a free advice visit where your options can be discussed and where we can help you find a provider or assist you with becoming an approved centre.