



Qualification Structure

Candidates must complete the two units from Group A (Mandatory Units), plus one unit from Group B (Mandatory Option Units), plus three units from Group C (total six units).

Group A (Mandatory Units). Both Units must be completed to achieve the full NVQ.

C2 01	Y/104/0305	Make sure your own actions reduce risks to health and safety
C2 02	J/104/0901	Communicate effectively with customers and others

Group B (Mandatory Unit Options). One unit must be completed.

C2 03	L/104/0902	Work as a team and develop yourself
C2 04	R/104/0903	Work individually and develop yourself

Group C (Optional Units) – Three units must be completed

C2 05	Y/104/0904	Clean and maintain internal surfaces and areas
C2 06	D/104/0905	Clean and maintain external surfaces and areas
C2 07	H/104/0906	Deal with routine waste
C2 08	K/104/0907	Clean washrooms and replenish supplies
C2 09	M/104/0908	Clean high risk areas
C2 10	T/104/0909	Clean confined spaces
C2 11	K/104/0910	Clean food areas
C2 12	M/104/0911	Deep clean equipment and surfaces
C2 13	T/104/0912	Clean, maintain and protect hard floors
C2 14	A/104/0913	Clean and maintain soft floors and furnishings
C2 15	F/104/0914	Clean glazed surfaces and façades
C2 16	J/104/0915	Deal with non-routine waste
C2 17	L/104/0916	Carry out maintenance and minor repairs
C2 18	R/104/0917	Perform street cleansing manually
C2 19	Y/104/0918	Perform street cleansing by machine
C2 20	H/103/8363	Work safely at heights
C2 21	D/104/0919	Use a Water-fed Pole System to Clean Windows and Facades